



ADVANCED COMMUNICATIONS

No.	Modules	Class Name
1	1. Dealing with Ongoing and Future Situations	Continuous Actions in the Future
2		Finished Actions & Future Intentions
3		Transform the uncertain into certainty
4		Coordination of future actions due to uncertainties
5		Marathon
6	2. Coordinating and Planning with ATC	What to expect...from different facilities (New York Area)
7		Holdings and expectations
8		Aware of your choices: how do you divert?
9		Changing your plans
10		Marathon
11	3. Confusion and Misunderstanding Affecting the Operations	Do not accept "implied" instructions I
12		Do not accept "implied" instructions II
13		Taxi: Increasing the speed of understanding
14		Problems with Radio Communications
15		Marathon
16	4. Improving your communications	Accents, Intonation, and Intended Meaning
17		Communication during difficult times
18		From bad communication to a good communication
19		Preparing passenger speech
20		Marathon
21	5. Unable, TCAS & Minor Failures	Don't be afraid of the controller: Unable
22		TCAS: what to say
23		ATC: Is there something I need to know?
24		Failures Escalate
25		Marathon
26	6. Emergency: Distress & Urgency	PAN-PAN or MAYDAY which to use and when to use
27		Emergency: All Available Information
28		Medical Situations Onboard
29		Unlawful Interference
30		Marathon
31	7. Management of Controller-Pilot Relation	You are having a bad day
32		Management Controller-Pilot Relation
33		MAYDAY: Coordination on the ground
34		Final Marathon
35		Prepare your presentation for next week
36	8. Understanding Accidents	Accident Analysis: Pan Am
37		Accident Analysis: Alaska Airlines
38		Accident Analysis: DHL Russia
39		Accident Analysis: Avianca
40		Final: Feedback of Presentations